

**Embassy of Pakistan
Kabul**

No. Pol. 3/4/2021-KBL

Date 09th January, 2022

CIRCULAR

Subject: - Opening of “Federal Tax Ombudsman Facilitation Desks” at all International Airports and Customs Border Stations.

The Ministry of Overseas Pakistanis & HRD Islamabad vide U.O. No. 18(14)/2017-OPF dated 23rd December 2021 has informed that in order to redress their complaints against the Federal Tax functionaries like customs, income tax, sales tax and Federal excise, the Federal Tax Ombudsman Secretariat, Islamabad has opened facilitation desks at International airports, Islamabad, Karachi, Lahore and Quetta for facilitation of overseas Pakistanis. The same facility is also being extended at Border Custom Stations in all over the country

2. This is for information of all Pakistani Community members living/working in Afghanistan.



(Iqbal Hussain)
Counsellor/HOC

Government of Pakistan
Ministry of Overseas Pakistanis & HRD

Subject: OPENING OF FEDERAL TAX OMBUDSMAN FACILITATION DESK
AT ALL INTERNATIONAL AIRPORTS AND CUSTOM BORDER
STATION.

I am directed to refer to the subject cited above and to enclose herewith Federal Tax Ombudsman Secretarial d.o letter No. 01/Media/Awareness/FTO, dated 24th November, 2021.

2. Ministry of Foreign Affairs (MoFA) is requested to take up the matter for further, dissemination with all Pakistan Missions for facilitation of Overseas Pakistanis under intimation to this Ministry.


(Shabnam Amir Khan)
Joint Secretary
Ph#051-9201345

The Secretary, Ministry of Foreign Affairs, Islamabad.
M/o OP&HRD u.o No. 18(14)/2017-OPF, Islamabad, the 23rd December, 2021

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Director General (W&S)

Dy. No.	Date
Director(W&S-I)	<input checked="" type="checkbox"/>
Director(W&S-II)	<input type="checkbox"/>
Addl.Dir. (Fin./A/ERC)	<input type="checkbox"/>
Addl.Dir.(CC)	<input type="checkbox"/>
DD (Dues)	<input type="checkbox"/>
DD.(D.Body/jail)	<input type="checkbox"/>
PA to DG	Subject:
Supdt	

FEDERAL TAX OMBUDSMAN SECRETARIAT

D.O.No.01/Media/Awareness/FTO
Islamabad the dated 24th November, 2021

OPENING OF FEDERAL TAX OMBUDSMAN FACILITATION DESK AT INTERNATIONAL AIRPORTS AND CUSTOMS BORDER STATIONS

Respected Aamir Sheikh,

عزیز شیخ صاحب

The Office of the Federal Tax Ombudsman has been providing facilitation to the aggrieved taxpayers through redressal of their complaints against the Federal Tax functionaries comprising of the department of Customs, Income Tax, Sales Tax and Federal Excise. In continuation of the effort, Federal Tax Ombudsman Office Facilitation Desks for redressal of international passengers, have been inaugurated at International Airports at Islamabad, Karachi, Quetta and Lahore by the Hon'ble Federal Tax Ombudsman Pakistan Dr. Asif Mahmood Jah. Various Collector of Customs, Advisors to the FTO and Heads of other Law Enforcement Agencies also participated in this taxpayer friendly activity and joined the inaugural ceremonies. To further extend the facility the Office of Federal Tax Ombudsman plans to open similar facilitation desks at Border Customs Stations all over the country in the coming months. This being an important step towards the present Government's initiative to provide maximum facilitation to the taxpayers, it is requested that to the news may be disseminated to expatriate Pakistanis through transmission of copies of this letter to all Embassies of Pakistan.

OFF MD'S Secit.

Dy. No. 1256 Date 24-11-21

With profound regards

DMD	
DG (HR & A)	
DG (W&S)	<input checked="" type="checkbox"/>
DG (EDU)	
DG (H&W)	Mr. Aamir Sheikh
CFO	Managing Director
Company Secy.	Overseas Pakistanis Foundation
CIA	Shahrah-e-Jamhuriat, G-5, Islamabad

Asif Mahmood Jah
 (Dr. Asif Mahmood Jah)
 (Head Liaison)(Sitar-e-Imliaz)
 Federal Tax Ombudsman

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Overseas Pakistanis Foundation

Ministry of Overseas Pakistanis & Human Resource Development
Government of Pakistan

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(Welfare & Services Division)

No.OPF/3003/W&S/Misc/2021

December 2nd, 2021

Subject: OPENING OF FEDERAL TAX OMBUDSMAN FACILITATION DESK AT ALL INTERNATIONAL AIRPORTS AND CUSTOM BORDER STATION

Reference is invited to Federal Tax Ombudsman Secretariat D.O No. 01/Media/Awareness/FTO Islamabad dated 24th November, 2021 on the subject cited above.

I am directed to forward the D.O letter received from Dr. Asif Mahmood Jah, Federal Tax Ombudsman regarding provision of facilitation to the aggrieved tax payers by redressing their complaints against the federal tax functionaries, like Customs, Income Tax, Sales Tax and Federal Excise. Further they have informed in order to facilitate international passengers, facilitation desks have also been inaugurated at all International Airports, Islamabad, Karachi, Quetta and Lahore and the same facility is also being extended at Border Custom Stations in all over the country.

Overseas Pakistanis Foundation (OPF) has already forwarded above referred letter to all Community Welfare Attaches (CWA) for dissemination of said information, amongst the overseas Pakistanis through Pak Missions abroad. However, in those countries where the Community Welfare Attaches are not deputed, Ministry is requested to forward the letter of Federal Tax Ombudsman to Ministry of Foreign Affairs (MOFA) for dissemination of information about Federal Tax Ombudsman Facilitation Desk at all International Airports, amongst Overseas Pakistanis, to concerned Pak Missions.

This issues with the approval of Managing Director, OPF.

Enclosed: As above.


(Asif Khan)
Director (W & S)

✓ Mr. Akif Iqbal
Section Officer (OPF)
Ministry of Overseas Pakistanis & HRD,
Islamabad

Copy to:-

- PS to Federal Tax Ombudsman,
5-A Constitution Avenue,
F-5/, Islamabad
- PSO to Managing Director, OPF

w.r.f to D.O No.01/Media/Awareness/FTO dated
24th November, 2021

3/12/21